



Australian
Facilitation
Company



Phil Haberland

Australian Facilitation Company Senior Consultant

Phil is a registered and accredited trainer and coach specialising in delivering leadership programs, supervisor development, compliance and safety, all with an exceptional customer service focus.

A real strength of Phil's is his ability to inspire, motivate and influence others with his highly developed presentation and communication skills. Phil possesses a tangible ability to build strong rapport and trust with his clients and training room participants through quickly finding commonality and creating a psychologically safe space wherever he trains or coaches.

Through his various roles working as an Independent Training Consultant, Learning and Development Specialist, Client Relationship Manager and 20+ years in the aviation industry, Phil has developed a diligent and methodical approach allowing him to utilise sound problem solving and decision-making capabilities. Additionally, his accreditations in emotional intelligence have allowed him to build a high level of self-awareness and empathetic awareness of others, so as to assist them in aligning their personal goals with those of their team and organisational goals. Phil has delivered training and coaching services to all the major mining companies (BHP, Rio Tinto, Roy Hill) and construction companies within Australia as well as delivering leadership programs internationally, and at a State and local government level.

Relevant Tools:

EQ-i2 Accredited Practitioner
(Emotional Intelligence
Diagnostic)
Accredited Human Synergistic
LSI 1 & 2 Practitioner
Accredited Hogan Assessments
Practitioner
Accredited Hermann Brain
(HBDI)

Qualifications

Diploma in Airline
Operations (Qantas)
Certificate IV Training and
Education (TAE16)
Bachelor of Arts
Hons (University of Sydney)
Diploma in Education
(University of Sydney)
Diploma of Management
(AIMWA)
10439 NAT Diploma of
Professional Coaching
53841115 Certificate IV in
(Safety)

Specialty areas include:

New Supervisor
Superintendent Training
Delivering Outstanding Customer Service
Introduction to Emotional Intelligence
Effective and Assertive Communication
Building Effective High Performance Teams
Workplace Leadership
Time Management
Professional Business Writing Skills
Difficult Conversations
Negotiation Skills
Change Management
Conflict Resolution
Essential and Advanced Selling Techniques
Effective Client Relationships

Client Testimonial – BHP Iron Ore Division

As soon as you enter a classroom that Phil Haberland trains in, you are engaged, motivated and eager to learn more. It's all about team involvement and shared stories and experiences which assist in the learning experience. Phil is a passionate, inspirational teacher. I thoroughly enjoyed the course.

Sandy W. Supervisor